

# PT. RIAU ABADI LESTARI

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## CORPORATE SOCIAL RESPONSIBILITY POLICY (the “Policy”)

### **1. Our Responsibility on Social Commitments**

PT. Riau Abadi Lestari (hereinafter referred as the “Company”) Corporate Social Responsibility (CSR) Policy conforms to the requirements of the local and global standard and aims to ensure the operation operate ethically, taking into consideration aspects of human rights, social and economics, as well as environmental. We adopt the United Nations Sustainable Development Goals (UNSDGs) in line with the government’s national development goals. To meet the objective:

- 1.1 We uphold ethical standards commensurate with Good Corporate Governance (GCG) in accordance with the Company’s Governance Policy.
- 1.2 We encourage business partners including suppliers throughout our supply chain, to adopt good governance practices.
- 1.3 We implement labour practices to comply with applicable labour laws and regulations in the jurisdictions where we operate in accordance with the Company’s Human Rights Policy.
- 1.4 We minimize the environmental impact of our business activities to protect and preserve the environment where we operate in accordance with the Company’s Environmental Policy, among others we also focus to build and move towards an environmental-friendly end product.
- 1.5 We implement responsible marketing, complies with applicable product safety as per legislative, promoting responsible end-of-life solutions, secure costumers’ access to the Company’s Grievance Mechanism and the protection of costumers’ data and privacy.
- 1.6 We support the economic and social development of the communities where we operate through education, health, sustainable livelihood and other empowerment programs such as women empowerment and community capacity building to improve their welfare.

### **Our Suppliers**

We encourage our business partners including suppliers to implement corporate social responsibility by operating ethically, taking into consideration aspects of human rights, social and economics, as well as environmental.

### **2. Our Approach**

Our approach to meet our objectives:

- 2.1 We conduct social impact assessment and adopt a collaborative approach to develop community empowerment programs including the monitoring,

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evaluation, consultation and reporting on the progress of community empowerment programs

- 2.2 We respect the culture and local customs in its engagements, and manage emergencies, disputes and conflicts responsibly.
- 2.3 We maintain an active engagement with multi stakeholders.

### 3. Governance

- 3.1 This Policy applies to the Company's operations and business partners, including suppliers.
- 3.2 The rules applied across the Company's operations are derived from the provisions in this Policy.
- 3.3 This Policy will be reviewed on a regular basis for relevance and its effectiveness to achieve business objectives. To ensure the implementation of this Policy, we conduct regular monitoring and evaluation of its progress.
- 3.3 Social and Community Engagement Function is appointed to coordinate the day-to-day implementation of the Company's corporate social responsibility programs in line with this Policy. The Company<sup>1</sup> regularly reviews the progress on the implementation of this Policy
- 3.4 We report the progress on the implementation of this Policy to our stakeholders in a variety of ways.

This Policy is to further elaborate the Company's corporate social sustainability commitment as stated in the Company's Sustainability Commitment.

Pekanbaru,

Latest update: 1 February 2024

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<sup>1</sup> As referred to the Company's Governance Policy

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## REFERENCE

### **REGULATION (LAW)**

Law of the Republic of Indonesia Number 40 Year 2007 concerning Limited Liability Company

### **STANDARD**

United Nations Sustainable Development Goals (UNSDGs)

Guidance on Corporate Social Responsibility (CSR) ISO 26000:2010